



Maintenance Manuals Boeing Customer-Originated Change

Maintenance Manuals

Using Boeing documents helps with regulatory approval

Many Boeing maintenance documents are “customized” – which means that these manuals contain information tailored to specific aircraft tail numbers. Boeing provides for the incorporation of customer-originated changes (COC) into the following customized manuals: AMM, BCLM, FIM, FRM, PPBU, Task Cards, SSM/WDM and IPC. This service is offered as a convenience to our customers to provide a means of publishing document changes unique to a particular customer.

Customer-originated changes to manuals include, but are not limited to, changes in:

- Procedures (maintenance procedure sequence and/or methodology, tools required and applicable materials)

Saves Money

- No need for costly airline supplemental documents
- Library administration cost is greatly reduced
- Simplifies document processing within airline computing systems
- Eliminates costly third-party work

Improves Quality

- Boeing technical support is enhanced through visibility of current aircraft configuration data
- Using Boeing documents can help with regulatory approval
- For engineering orders, Boeing will determine all appropriate documentation changes for you, ultimately reducing costly errors

Saves Time

- Line mechanic has one place to look – critical for improved dispatch reliability
- Reduces the need for engineering review and reconciliation at the time of each document revision

Using the online form available on MyBoeingFleet.com, submit your COC request if the following conditions* are met. Please be sure your request contains the variable numbers of applicable aircraft and the documents to be processed. Upon acceptance of the quote, COCs are typically completed in the next publication revision.

*Conditions: Must be the current owner and/or operator of subject aircraft, must have your own customized manuals available to apply the COC changes, must have valid CSGTA (Customer Services General Terms Agreement), and must have available credit with Boeing upon authorization, or supply cash with order. If the aircraft is leased, leasing company/aircraft