



## The Boeing Edge

### Material Services

#### Parts

- Genuine Boeing Parts
- Aviall—A Boeing Company
- Global Distribution Network

#### Parts Solutions

- Component Services
- Integrated Materials Management
- Landing Gear

#### Parts Support

- 24/7/365 Parts Support
- Boeing PART Page
- Service Ready Support



#### Boeing Commercial Airplanes

Marketing  
P.O. Box 3707  
Seattle, WA 98124-2207

[www.boeing.com](http://www.boeing.com)

[www.afiklmem.com](http://www.afiklmem.com)

The statements contained herein are based on good faith assumptions and provided for general information purposes only. These statements do not constitute an offer, promise, warranty or guarantee of performance. Actual results may vary depending on certain events or conditions. This document should not be used or relied upon for any purpose other than that intended by Boeing.

## Parts Solutions

# Component Services Program



## Component Services Program

# MRO and OEM Expertise and Airline Know-How.

Daily operation of your fleet requires efficient component support. Having a ready, reliable supply of flight-critical components can help you avoid disruptions to your flight schedules, saving you time and the burden of extra costs. That's why Boeing has teamed with one of the world's most successful airline maintenance groups, Air France Industries KLM Engineering & Maintenance, to provide component support for the Boeing 777 and the Boeing Next-Generation 737 aircraft.

The Component Services Program combines the expertise of the MRO and the airplane manufacturer with the airline's practical know-how to deliver simple and economical solutions for managing your components. The Next-Generation 737 Component Services Program is jointly operated by Boeing and KLM Engineering & Maintenance, and the 777 Component Services Program is jointly operated by Boeing and Air France Industries. These Component Services Programs allow you to effectively manage the availability of the components that are crucial to aircraft maintenance and flight operations schedules.

## Component Services Program

# Comprehensive Component Support

When you need a replacement part, you can count on a serviceable component that has been repaired, overhauled and tested to OEM standards and compliance with FAA and EASA regulations.

- **Cut provisioning and holding costs**  
You'll be able to reduce the initial provisioning costs by up to 40 percent in some cases. Holding costs will decrease as inventory rates climb.
- **Forecast cost confidently**  
Flight-hour-based rates enable you to predict maintenance costs with unprecedented precision.
- **Shrink lead time**  
With a dedicated pool of high-value, dispatch-critical parts, strategically located and ready to deliver to your mechanics or your stores, you'll be able to reduce your reserve spares inventory.

- **Service level commitment**  
With the Component Services Program the parts you need are ready to ship within 24 hours of your order. Flight-ready components can be on their way to your work site before the unserviceable part is removed from the airplane. There is no longer any need to stock parts to cover lengthy turnaround times.
- **Part scope flexibility**  
You can choose from our standard component coverage or customize it to your airline's needs.
- **Relieve the administrative burden**  
The Component Services Program manages configuration, warranty and reliability for all covered parts, freeing you of significant overhead activity and cost.





**Component Services Program**

**Comprehensive Component Support**

**Unique Combination of Expertise and Insight**

The joint operation between Air France Industries KLM Engineering & Maintenance and Boeing enlists the strengths of two successful aircraft operators; two established maintenance, repair and overhaul operations; original equipment manufacturers; and the aircraft manufacturer.

	
Decades of experience as a 737NG and 777 airplane operator	Intimate knowledge of the airplane
Familiarity with daily operations and airline industry challenges	Historical reliability information provided by the world's airlines
Experience managing component support programs for customers worldwide	Access to data and parts
Data and information from a large pool of fleets	Worldwide support infrastructure
Proven expertise as MRO providing highest quality repairs	In-depth understanding of aircraft systems
Reliability management based on real time operating data from a large fleet of aircraft	Access to and understanding of Boeing proprietary components

**Full MRO Services Provider**

Air France industries KLM Engineering & Maintenance can provide the full range of MRO services, including nose-to-tail part number coverage, aircraft and engine overhaul, technical training, and engineering support.

Boeing Commercial Aviation Services also offers a range of products and services to help airplane owners and operators increase revenue flying hours, extend airplane life cycles, augment airplane earning potential and market value, and enhance aviation safety.

